

February 2022

DATA QUADRANT REPORT

# Strategic Sourcing

192

Reviews

11

Products Included

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## How to Use the Report

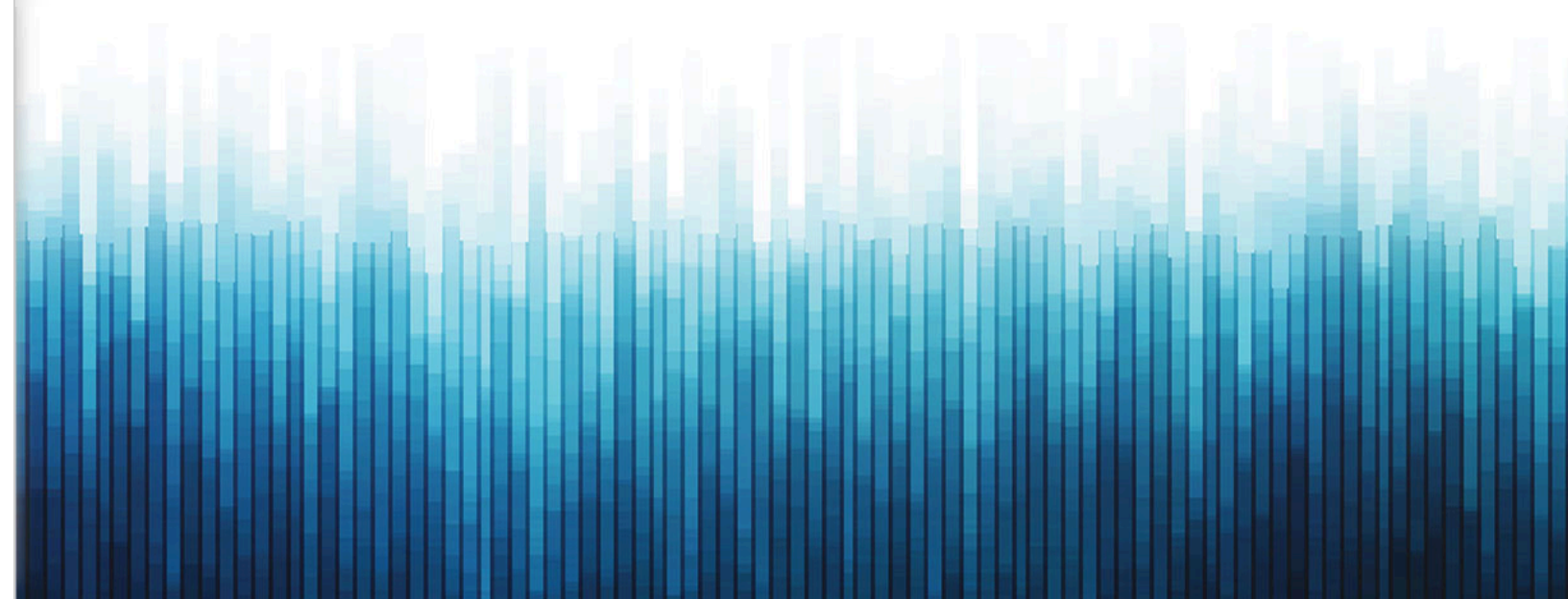
Info-Tech’s Data Quadrant Reports provide a comprehensive evaluation of popular products in the Strategic Sourcing market. This buyer’s guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech’s Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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# Software Directory

## STRATEGIC SOURCING SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

## Strategic Sourcing Software

 Bid Ops

 Blue Yonder (formerly JDA)

 Corcentric Strategic Sourcing Platform

 Coupa Strategic Sourcing Management

 Determine Strategic Sourcing

 GEP SMART Procurement Software

 Ivalua Strategic Sourcing

 Jaggaer Sourcing

 Merzell

 Oracle Sourcing Cloud

 Proactis Source-to-Contract

 Promena Strategic Procurement Software

 QSTRAT

 SAP Ariba

 Scanmarket

 Synertrade Source to Contract

 Vendorful Strategic Sourcing

 Vortal

 Wax Digital Web3 Software

 Workday Strategic Sourcing

 Xeeva

Zycus Strategic Sourcing Suite



# SOFTWARE REVIEWS Data Quadrant



Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leading the pack and which are trailing.



## STRATEGIC SOURCING

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

### The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

#### Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

#### Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

**Note:** The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

# Category Overview

This page provides a high level summary of product performance within the Strategic Sourcing category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).




Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	Scanmarket	8.5/10	+93	-- NEGATIVE 94% POSITIVE	79%	80%	89%	26
	Workday Strategic Sourcing	8.3/10	+89	-- NEGATIVE 89% POSITIVE	80%	81%	83%	15
3	Ivalua Strategic Sourcing	8.0/10	+83	3% NEGATIVE 86% POSITIVE	75%	75%	87%	15
4	Oracle Sourcing Cloud	8.0/10	+82	4% NEGATIVE 86% POSITIVE	78%	78%	82%	22
5	SAP Ariba	8.0/10	+77	5% NEGATIVE 82% POSITIVE	77%	77%	87%	25
6	Jaggaer Sourcing	7.9/10	+81	6% NEGATIVE 87% POSITIVE	75%	77%	83%	16
7	Xeeva	7.8/10	+79	6% NEGATIVE 85% POSITIVE	76%	75%	81%	18
8	Coupa Strategic Sourcing	7.1/10	+62	11% NEGATIVE 73% POSITIVE	73%	73%	77%	18
9	GEP SMART	6.6/10	+63	8% NEGATIVE 71% POSITIVE	67%	67%	67%	16
<b>AVERAGE SCORES</b>		<b>7.8/10</b>	<b>+79</b>	5% NEGATIVE 84% POSITIVE	<b>75%</b>	<b>76%</b>	<b>82%</b>	<b>19</b>
PRODUCTS WITH INSUFFICIENT DATA								
--	Vortal	8.4/10	+94	-- NEGATIVE 94% POSITIVE	78%	79%	85%	13

# Category Overview

This page provides a high level summary of product performance within the Strategic Sourcing category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
<b>AVERAGE SCORES</b>		<b>7.8/10</b>	<b>+79</b>	 5% NEGATIVE 84% POSITIVE	<b>75%</b>	<b>76%</b>	<b>82%</b>	<b>19</b>
PRODUCTS WITH INSUFFICIENT DATA								
--	 <b>Promena Strategic Procurement</b>	<b>9.5/10</b>	<b>+100</b>	 -- NEGATIVE 100% POSITIVE	<b>91%</b>	<b>93%</b>	<b>97%</b>	<b>8</b>

# Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
<b>Workday Strategic Sourcing</b>	<b>80%</b>	<b>78%</b>	<b>82%</b>	<b>82%</b>	<b>77%</b>	<b>87%</b>	<b>84%</b>	<b>77%</b>	<b>82%</b>	<b>75%</b>	<b>75%</b>	<b>87%</b>
<b>Scanmarket</b>	<b>79%</b>	<b>80%</b>	<b>71%</b>	<b>78%</b>	<b>77%</b>	<b>78%</b>	<b>84%</b>	<b>77%</b>	<b>84%</b>	<b>73%</b>	<b>87%</b>	<b>85%</b>
<b>Oracle Sourcing Cloud</b>	<b>78%</b>	<b>82%</b>	<b>85%</b>	<b>74%</b>	<b>73%</b>	<b>73%</b>	<b>75%</b>	<b>82%</b>	<b>77%</b>	<b>83%</b>	<b>80%</b>	<b>73%</b>
<b>SAP Ariba</b>	<b>77%</b>	<b>79%</b>	<b>77%</b>	<b>81%</b>	<b>73%</b>	<b>77%</b>	<b>72%</b>	<b>79%</b>	<b>78%</b>	<b>77%</b>	<b>76%</b>	<b>81%</b>
<b>Xeeva</b>	<b>75%</b>	<b>70%</b>	<b>84%</b>	<b>80%</b>	<b>74%</b>	<b>75%</b>	<b>75%</b>	<b>74%</b>	<b>73%</b>	<b>79%</b>	<b>72%</b>	<b>72%</b>
<b>Jaggaer Sourcing</b>	<b>75%</b>	<b>77%</b>	<b>77%</b>	<b>73%</b>	<b>74%</b>	<b>77%</b>	<b>82%</b>	<b>73%</b>	<b>70%</b>	<b>72%</b>	<b>78%</b>	<b>73%</b>
<b>Ivalua Strategic Sourcing</b>	<b>75%</b>	<b>73%</b>	<b>75%</b>	<b>70%</b>	<b>74%</b>	<b>77%</b>	<b>73%</b>	<b>79%</b>	<b>78%</b>	<b>78%</b>	<b>77%</b>	<b>72%</b>
<b>Coupa Strategic Sourcing Management</b>	<b>73%</b>	<b>74%</b>	<b>78%</b>	<b>74%</b>	<b>72%</b>	<b>75%</b>	<b>69%</b>	<b>74%</b>	<b>66%</b>	<b>72%</b>	<b>77%</b>	<b>75%</b>
<b>GEP SMART Procurement Software</b>	<b>67%</b>	<b>63%</b>	<b>66%</b>	<b>66%</b>	<b>70%</b>	<b>62%</b>	<b>67%</b>	<b>76%</b>	<b>70%</b>	<b>61%</b>	<b>70%</b>	<b>69%</b>
<b>CATEGORY AVERAGE</b>	<b>76%</b>	<b>75%</b>	<b>77%</b>	<b>75%</b>	<b>74%</b>	<b>76%</b>	<b>76%</b>	<b>77%</b>	<b>75%</b>	<b>75%</b>	<b>77%</b>	<b>76%</b>

PRODUCTS WITH INSUFFICIENT DATA												
<b>Vortal</b>	<b>78%</b>	<b>77%</b>	<b>77%</b>	<b>73%</b>	<b>75%</b>	<b>77%</b>	<b>84%</b>	<b>75%</b>	<b>77%</b>	<b>81%</b>	<b>83%</b>	<b>81%</b>

# Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
<b>CATEGORY AVERAGE</b>	<b>76%</b>	<b>75%</b>	<b>77%</b>	<b>75%</b>	<b>74%</b>	<b>76%</b>	<b>76%</b>	<b>77%</b>	<b>75%</b>	<b>75%</b>	<b>77%</b>	<b>76%</b>
PRODUCTS WITH INSUFFICIENT DATA												
<b>Promena Strategic Procurement Software</b>	<b>92%</b>	<b>97%</b>	<b>84%</b>	<b>94%</b>	<b>96%</b>	<b>89%</b>	<b>96%</b>	<b>91%</b>	<b>94%</b>	<b>88%</b>	<b>91%</b>	<b>89%</b>



# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Strategic Sourcing software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.



<p><b>Business Value Created</b></p>	<p>The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.</p>	<p><b>Vendor Support</b></p>	<p>The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.</p>
<p><b>Breadth of Features</b></p>	<p>Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.</p>	<p><b>Ease of Data Integration</b></p>	<p>The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.</p>
<p><b>Quality of Features</b></p>	<p>Feature quality is just as important as quantity. Software needs to do what you’re purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.</p>	<p><b>Ease of Administration</b></p>	<p>Administrative interfaces don’t get the same attention as those built for end users, but they shouldn’t be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.</p>
<p><b>Product Strategy and Rate of Improvement</b></p>	<p>Purchasing software can be a significant commitment, so it’s important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don’t stay on top of emerging needs and trends won’t enable you to meet your business goals. Use the data in this section to separate innovators from imposters.</p>	<p><b>Ease of Customization</b></p>	<p>Out-of-the-box functionality often isn’t enough, especially for niche or industry-specific software, and the reason you’re buying rather than building is to save time and money in the first place. Don’t get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.</p>
<p><b>Usability And Intuitiveness</b></p>	<p>End user learning curves cost the organization money. Pay attention to your end users’ technical ability to determine how important UX is in your purchase.</p>	<p><b>Availability and Quality of Training</b></p>	<p>Effective and readily available training enables users to get the most out of the software you’ve chosen. Use this section to make sure your vendor’s training programs and materials measure up.</p>
		<p><b>Ease of Implementation</b></p>	<p>Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.</p>

# Vendor Capability Satisfaction

















This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Business Value Created





The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

ORACLE <sup>®</sup> Sourcing ORACLE SOURCING CLOUD TOP PRODUCT		Delights 	32%	82% Business Value Created
		Highly Satisfies 	65%	
		Almost Satisfies	3%	
		Disappoints	--	

2	 Scanmarket		80%	26 REVIEWS
3	 SAP Ariba		79%	25 REVIEWS
4	 Workday Strategic Sourcing		78%	15 REVIEWS
5	 Jaggaer Sourcing		77%	16 REVIEWS
6	 Coupa Strategic Sourcing Management		74%	18 REVIEWS
7	 Ivalua Strategic Sourcing		73%	15 REVIEWS
8	 Xeeva		70%	18 REVIEWS
9	 GEP SMART Procurement Software		63%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>75%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	 Vortal		77%	13 REVIEWS
--	 Promena Strategic Procurement Software		97%	8 REVIEWS

# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

ORACLE <sup>®</sup> Sourcing ORACLE SOURCING CLOUD TOP PRODUCT		Delights	47%	85% Breadth of Features
		Highly Satisfies	49%	
		Almost Satisfies	5%	
		Disappoints	--	
2	X Xeeva		84%	18 REVIEWS
3	W Workday Strategic Sourcing		82%	15 REVIEWS
4	C Coupa Strategic Sourcing Management		78%	18 REVIEWS
5	A SAP Ariba		77%	25 REVIEWS
6	J Jaggaer Sourcing		77%	16 REVIEWS
7	a Ivalua Strategic Sourcing		75%	15 REVIEWS
8	S Scanmarket		71%	26 REVIEWS
9	G GEP SMART Procurement Software		66%	16 REVIEWS
CATEGORY AVERAGE			77%	

### PRODUCTS WITH INSUFFICIENT DATA

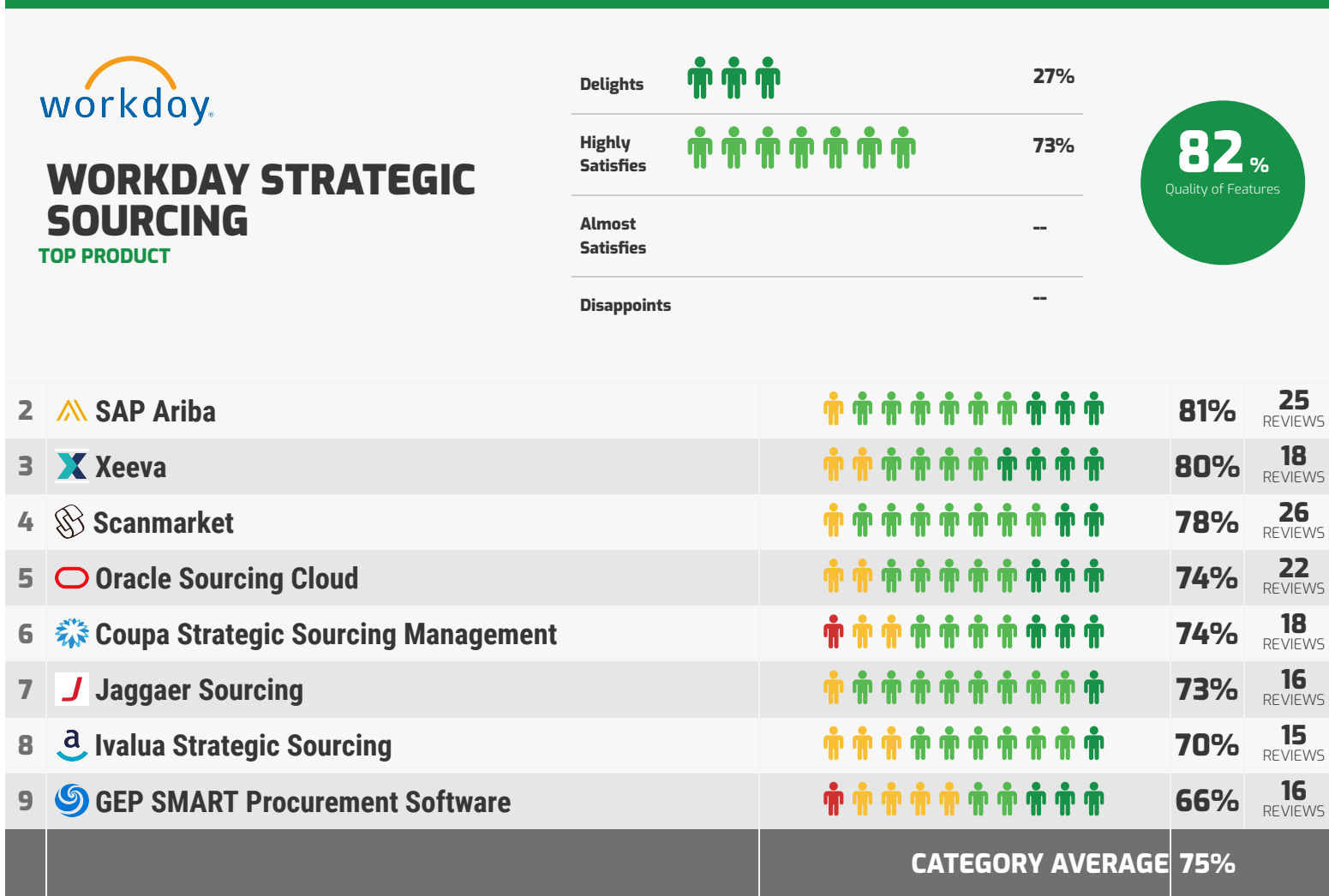
--	V Vortal		77%	13 REVIEWS
--	P Promena Strategic Procurement Software		84%	8 REVIEWS

# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.



### PRODUCTS WITH INSUFFICIENT DATA





















--	Vortal	1	6	0	0	73%	13
--	Promena Strategic Procurement Software	0	8	0	0	94%	8

# Vendor Capability Satisfaction





This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

 <p><b>SCANMARKET</b> TOP PRODUCT</p>		<p><b>Delights</b>  <b>29%</b></p> <hr/> <p><b>Highly Satisfies</b>  <b>50%</b></p> <hr/> <p><b>Almost Satisfies</b>  <b>21%</b></p> <hr/> <p><b>Disappoints</b> --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> <div style="text-align: center;"> <p><b>77%</b></p> <p>Product Strategy and Rate of Improvement</p> </div> </div>	
2	 <b>Workday Strategic Sourcing</b>		<b>77%</b>	<b>15</b> REVIEWS
3	 <b>Xeeva</b>		<b>74%</b>	<b>18</b> REVIEWS
4	 <b>Ivalua Strategic Sourcing</b>		<b>74%</b>	<b>15</b> REVIEWS
5	 <b>Jaggaer Sourcing</b>		<b>74%</b>	<b>16</b> REVIEWS
6	 <b>SAP Ariba</b>		<b>73%</b>	<b>25</b> REVIEWS
7	 <b>Oracle Sourcing Cloud</b>		<b>73%</b>	<b>22</b> REVIEWS
8	 <b>Coupa Strategic Sourcing Management</b>		<b>72%</b>	<b>18</b> REVIEWS
9	 <b>GEP SMART Procurement Software</b>		<b>70%</b>	<b>16</b> REVIEWS
<b>CATEGORY AVERAGE</b>			<b>74%</b>	

### PRODUCTS WITH INSUFFICIENT DATA






















--	 <b>Vortal</b>		<b>75%</b>	<b>13</b> REVIEWS
--	 <b>Promena Strategic Procurement Software</b>		<b>96%</b>	<b>8</b> REVIEWS

# Vendor Capability Satisfaction





This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

 <b>WORKDAY STRATEGIC SOURCING</b> <small>TOP PRODUCT</small>		<b>Delights</b>  <b>57%</b>	
		<b>Highly Satisfies</b>  <b>36%</b>	
		<b>Almost Satisfies</b>  <b>7%</b>	
		<b>Disappoints</b> --	
2	 Scanmarket		<b>78%</b> <small>26 REVIEWS</small>
3	 SAP Ariba		<b>77%</b> <small>25 REVIEWS</small>
4	 Ivalua Strategic Sourcing		<b>77%</b> <small>15 REVIEWS</small>
5	 Jaggaer Sourcing		<b>77%</b> <small>16 REVIEWS</small>
6	 Xeeva		<b>75%</b> <small>18 REVIEWS</small>
7	 Coupa Strategic Sourcing Management		<b>75%</b> <small>18 REVIEWS</small>
8	 Oracle Sourcing Cloud		<b>73%</b> <small>22 REVIEWS</small>
9	 GEP SMART Procurement Software		<b>62%</b> <small>16 REVIEWS</small>
<b>CATEGORY AVERAGE</b>			<b>76%</b>

### PRODUCTS WITH INSUFFICIENT DATA

--	 Vortal		<b>77%</b> <small>13 REVIEWS</small>
--	 Promena Strategic Procurement Software		<b>89%</b> <small>8 REVIEWS</small>

# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.

workday		Delights	50%	84% Vendor Support
<b>WORKDAY STRATEGIC SOURCING</b> TOP PRODUCT		Highly Satisfies	36%	
		Almost Satisfies	14%	
		Disappoints	--	
2	Scanmarket		84%	26 REVIEWS
3	Jaggaer Sourcing		82%	16 REVIEWS
4	Oracle Sourcing Cloud		75%	22 REVIEWS
5	Xeeva		75%	18 REVIEWS
6	Ivalua Strategic Sourcing		73%	15 REVIEWS
7	SAP Ariba		72%	25 REVIEWS
8	Coupa Strategic Sourcing Management		69%	18 REVIEWS
9	GEP SMART Procurement Software		67%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>76%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal		84%	13 REVIEWS
--	Promena Strategic Procurement Software		96%	8 REVIEWS

# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

		<b>Delights</b> <b>40%</b>	
		<b>Highly Satisfies</b> <b>48%</b>	
		<b>Almost Satisfies</b> <b>12%</b>	
		<b>Disappoints</b> <b>--</b>	
2	Ivalua Strategic Sourcing	<b>79%</b>	<b>15</b> REVIEWS
3	SAP Ariba	<b>79%</b>	<b>25</b> REVIEWS
4	Workday Strategic Sourcing	<b>77%</b>	<b>15</b> REVIEWS
5	Scanmarket	<b>77%</b>	<b>26</b> REVIEWS
6	GEP SMART Procurement Software	<b>76%</b>	<b>16</b> REVIEWS
7	Xeeva	<b>74%</b>	<b>18</b> REVIEWS
8	Coupa Strategic Sourcing Management	<b>74%</b>	<b>18</b> REVIEWS
9	Jaggaer Sourcing	<b>73%</b>	<b>16</b> REVIEWS
		<b>CATEGORY AVERAGE</b> <b>77%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	<b>75%</b>	<b>13</b> REVIEWS
--	Promena Strategic Procurement Software	<b>91%</b>	<b>8</b> REVIEWS























# Vendor Capability Satisfaction




This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

 <p><b>SCANMARKET</b> TOP PRODUCT</p>		<p><b>Delights</b>  <b>41%</b></p> <hr/> <p><b>Highly Satisfies</b>  <b>55%</b></p> <hr/> <p><b>Almost Satisfies</b> <b>4%</b></p> <hr/> <p><b>Disappoints</b> <b>--</b></p>	 <p><b>84%</b> Ease of Administration</p>
2	 <b>Workday Strategic Sourcing</b>	 <b>82%</b>	<b>15</b> REVIEWS
3	 <b>SAP Ariba</b>	 <b>78%</b>	<b>25</b> REVIEWS
4	 <b>Ivalua Strategic Sourcing</b>	 <b>78%</b>	<b>15</b> REVIEWS
5	 <b>Oracle Sourcing Cloud</b>	 <b>77%</b>	<b>22</b> REVIEWS
6	 <b>Xeeva</b>	 <b>73%</b>	<b>18</b> REVIEWS
7	 <b>Jaggaer Sourcing</b>	 <b>70%</b>	<b>16</b> REVIEWS
8	 <b>GEP SMART Procurement Software</b>	 <b>70%</b>	<b>16</b> REVIEWS
9	 <b>Coupa Strategic Sourcing Management</b>	 <b>66%</b>	<b>18</b> REVIEWS
		<b>CATEGORY AVERAGE</b>	<b>75%</b>

PRODUCTS WITH INSUFFICIENT DATA

--	 <b>Vortal</b>	 <b>77%</b>	<b>13</b> REVIEWS
--	 <b>Promena Strategic Procurement Software</b>	 <b>94%</b>	<b>8</b> REVIEWS

# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

		<b>Delights</b> <b>48%</b>	
		<b>Highly Satisfies</b> <b>34%</b>	
		<b>Almost Satisfies</b> <b>18%</b>	
		<b>Disappoints</b> <b>--</b>	
2	Xeeva		<b>79%</b> <b>18</b> REVIEWS
3	Ivalua Strategic Sourcing		<b>78%</b> <b>15</b> REVIEWS
4	SAP Ariba		<b>77%</b> <b>25</b> REVIEWS
5	Workday Strategic Sourcing		<b>75%</b> <b>15</b> REVIEWS
6	Scanmarket		<b>73%</b> <b>26</b> REVIEWS
7	Coupa Strategic Sourcing Management		<b>72%</b> <b>18</b> REVIEWS
8	Jaggaer Sourcing		<b>72%</b> <b>16</b> REVIEWS
9	GEP SMART Procurement Software		<b>61%</b> <b>16</b> REVIEWS
<b>CATEGORY AVERAGE</b>			<b>75%</b>

### PRODUCTS WITH INSUFFICIENT DATA





















--	Vortal		<b>81%</b> <b>13</b> REVIEWS
--	Promena Strategic Procurement Software		<b>88%</b> <b>8</b> REVIEWS

# Vendor Capability Satisfaction





This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

 <p><b>SCANMARKET</b> TOP PRODUCT</p>		<p><b>Delights</b>  <b>54%</b></p> <p><b>Highly Satisfies</b>  <b>38%</b></p> <p><b>Almost Satisfies</b>  <b>8%</b></p> <p><b>Disappoints</b> --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> <div style="text-align: center;"> <p><b>87%</b></p> <p>Availability and Quality of Training</p> </div> </div>	
2	 Oracle Sourcing Cloud		<b>80%</b>	<b>22</b> REVIEWS
3	 Jaggaer Sourcing		<b>78%</b>	<b>16</b> REVIEWS
4	 Ivalua Strategic Sourcing		<b>77%</b>	<b>15</b> REVIEWS
5	 Coupa Strategic Sourcing Management		<b>77%</b>	<b>18</b> REVIEWS
6	 SAP Ariba		<b>76%</b>	<b>25</b> REVIEWS
7	 Workday Strategic Sourcing		<b>75%</b>	<b>15</b> REVIEWS
8	 Xeeva		<b>72%</b>	<b>18</b> REVIEWS
9	 GEP SMART Procurement Software		<b>70%</b>	<b>16</b> REVIEWS
<b>CATEGORY AVERAGE</b>			<b>77%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

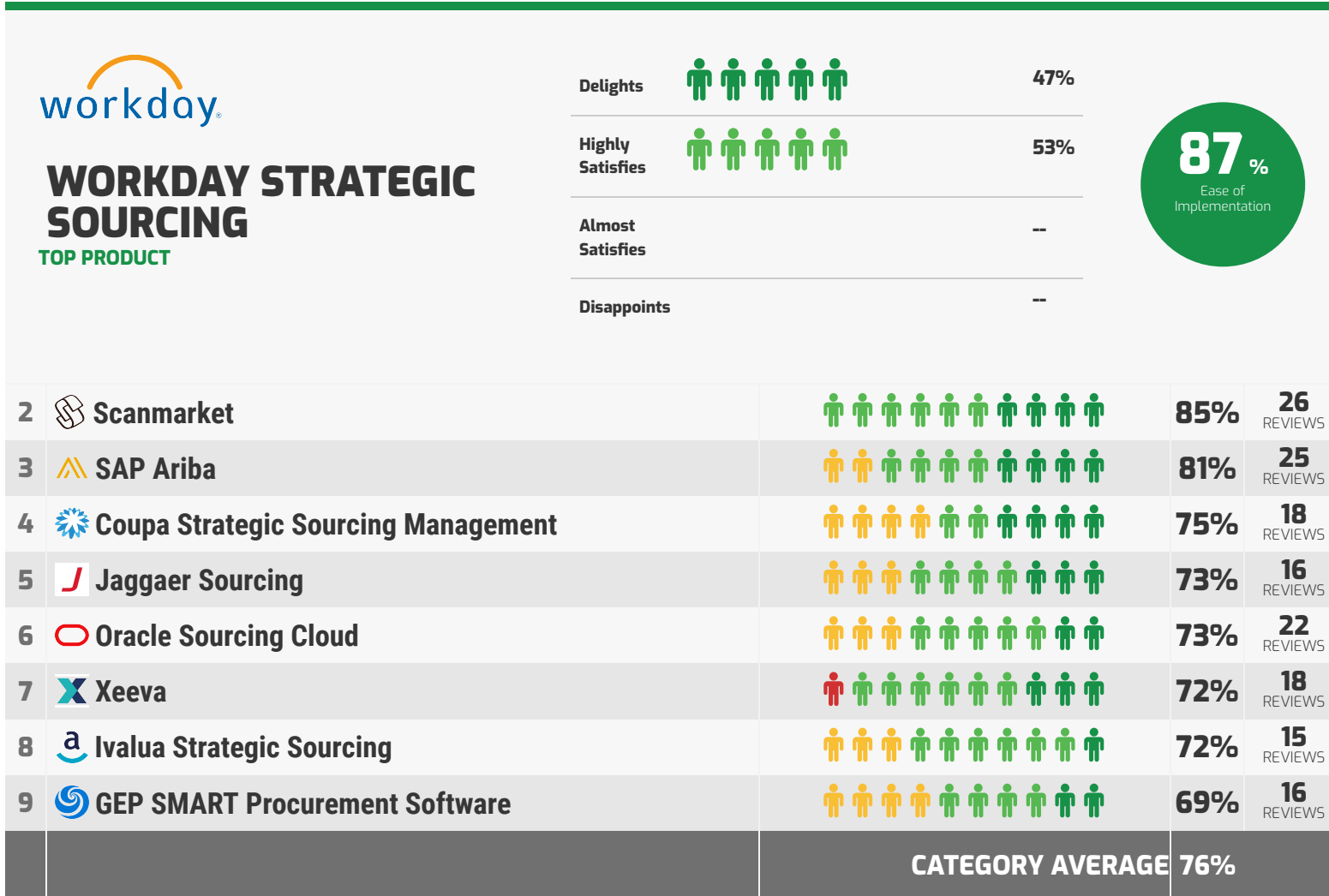
--	 Vortal		<b>83%</b>	<b>13</b> REVIEWS
--	 Promena Strategic Procurement Software		<b>91%</b>	<b>8</b> REVIEWS

# Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

## Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.



### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	8 icons	81%	13 REVIEWS
--	Promena Strategic Procurement Software	8 icons	89%	8 REVIEWS

# Product Feature Summary

## MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	COMMUNICATIONS	ERFX	SPEND ANALYSIS	SUPPLIER MANAGEMENT	WORKFLOW MANAGEMENT
Workday Strategic Sourcing	81%	86%	83%	79%	83%	75%
Scanmarket	80%	80%	85%	84%	76%	76%
Oracle Sourcing Cloud	78%	75%	70%	76%	84%	83%
SAP Ariba	77%	81%	74%	71%	77%	82%
Jaggaer Sourcing	77%	66%	81%	79%	78%	80%
Ivalua Strategic Sourcing	75%	75%	76%	74%	71%	77%
Xeeva	75%	71%	70%	81%	73%	78%
Coupa Strategic Sourcing Management	73%	76%	66%	75%	69%	78%
GEP SMART Procurement Software	67%	69%	65%	63%	69%	71%
<b>CATEGORY AVERAGE</b>	<b>76%</b>	<b>75%</b>	<b>74%</b>	<b>76%</b>	<b>76%</b>	<b>78%</b>
PRODUCTS WITH INSUFFICIENT DATA						
Vortal	79%	82%	75%	75%	79%	81%

# Product Feature Summary

## MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	COMMUNICATIONS	ERFX	SPEND ANALYSIS	SUPPLIER MANAGEMENT	WORKFLOW MANAGEMENT	
<b>CATEGORY AVERAGE</b>	<b>76%</b>	<b>75%</b>	<b>74%</b>	<b>76%</b>	<b>76%</b>	<b>78%</b>	
PRODUCTS WITH INSUFFICIENT DATA							
<b>Promena Strategic Procurement Software</b>	<b>93%</b>	<b>96%</b>	<b>90%</b>	<b>96%</b>	<b>96%</b>	<b>88%</b>	

# Product Feature Summary

## STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	AUCTION MANAGEMENT	CAPACITY MANAGEMENT	CATALOG MANAGEMENT	CONTRACT MANAGEMENT	PROCUREMENT MANAGEMENT	
<b>Workday Strategic Sourcing</b>	<b>81%</b>	<b>80%</b>	<b>73%</b>	<b>77%</b>	<b>73%</b>	<b>91%</b>	
<b>Scanmarket</b>	<b>80%</b>	<b>92%</b>	--	--	<b>81%</b>	<b>83%</b>	
<b>Oracle Sourcing Cloud</b>	<b>78%</b>	<b>83%</b>	<b>78%</b>	<b>83%</b>	<b>79%</b>	<b>83%</b>	
<b>SAP Ariba</b>	<b>77%</b>	<b>77%</b>	<b>84%</b>	<b>82%</b>	<b>82%</b>	<b>78%</b>	
<b>Jaggaer Sourcing</b>	<b>77%</b>	<b>75%</b>	<b>73%</b>	<b>78%</b>	<b>68%</b>	<b>75%</b>	
<b>Ivalua Strategic Sourcing</b>	<b>75%</b>	<b>75%</b>	<b>74%</b>	<b>73%</b>	<b>71%</b>	<b>73%</b>	
<b>Xeeva</b>	<b>75%</b>	<b>70%</b>	<b>73%</b>	<b>76%</b>	<b>70%</b>	<b>82%</b>	
<b>Coupa Strategic Sourcing Management</b>	<b>73%</b>	<b>69%</b>	<b>69%</b>	<b>76%</b>	<b>78%</b>	<b>87%</b>	
<b>GEP SMART Procurement Software</b>	<b>67%</b>	<b>75%</b>	<b>68%</b>	<b>67%</b>	<b>72%</b>	<b>66%</b>	
<b>CATEGORY AVERAGE</b>	<b>76%</b>	<b>77%</b>	<b>74%</b>	<b>77%</b>	<b>75%</b>	<b>80%</b>	
<b>PRODUCTS WITH INSUFFICIENT DATA</b>							
<b>Vortal</b>	<b>79%</b>	<b>84%</b>	--	<b>80%</b>	<b>79%</b>	<b>80%</b>	

# Product Feature Summary

## STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	AUCTION MANAGEMENT	CAPACITY MANAGEMENT	CATALOG MANAGEMENT	CONTRACT MANAGEMENT	PROCUREMENT MANAGEMENT
<b>CATEGORY AVERAGE</b>	<b>76%</b>	<b>77%</b>	<b>74%</b>	<b>77%</b>	<b>75%</b>	<b>80%</b>
PRODUCTS WITH INSUFFICIENT DATA						
<b>Promena Strategic Procurement Software</b>	<b>93%</b>	<b>--</b>	<b>96%</b>	<b>--</b>	<b>100%</b>	



# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Product Features

This table lists and describes all the features that are evaluated in the Strategic Sourcing software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

### Mandatory Features

#### Communications

Includes communication portals, secure messaging, and automated alerts.

#### ERFx

Includes data import and export, workflow capability, templates, access control, and collaboration.

### Standard Features

#### Auction Management

Includes bid management, bidder management and buyer notifications.

#### Capacity Management

Monitor system utilization and provide alerts when pre-defined thresholds are reached.

### Differentiating Features

#### Community Support

Highly personal support service to both buyer and supplier communities, ensuring proposal uptake and supplier help.

#### Consulting & Advisory

Consult and advise on procurement support, managed services, group purchasing organization (GPO) and strategic sourcing initiatives such as measurable savings.

#### Spend Analysis

Includes data visibility and quality, supplier ranking, and compliance and reporting.

#### Supplier Management

Ability to generate, sort and categorize vendor profiles and/or including supplier collaboration, quarterly Business Review Meetings, Scorecards, KPI and SLA's.

#### Workflow Management

Includes ability to support flexible and comprehensive workflow-based capabilities.

#### Catalog Management

Includes customizable shipping and payment options, product pricing, advanced catalog search, and navigation.

#### Contract Management

Includes contract creation, approval process, compliance management, and contract database.

#### Procurement Management

Includes purchasing and procurement management, as well as supplier management and optimization.

#### eAuction Functionality

The ability to provide forward, reverse, Japanese, Dutch, and English step auctions.

#### Market Assessment

Includes market size, trends, growth rate, and portability.

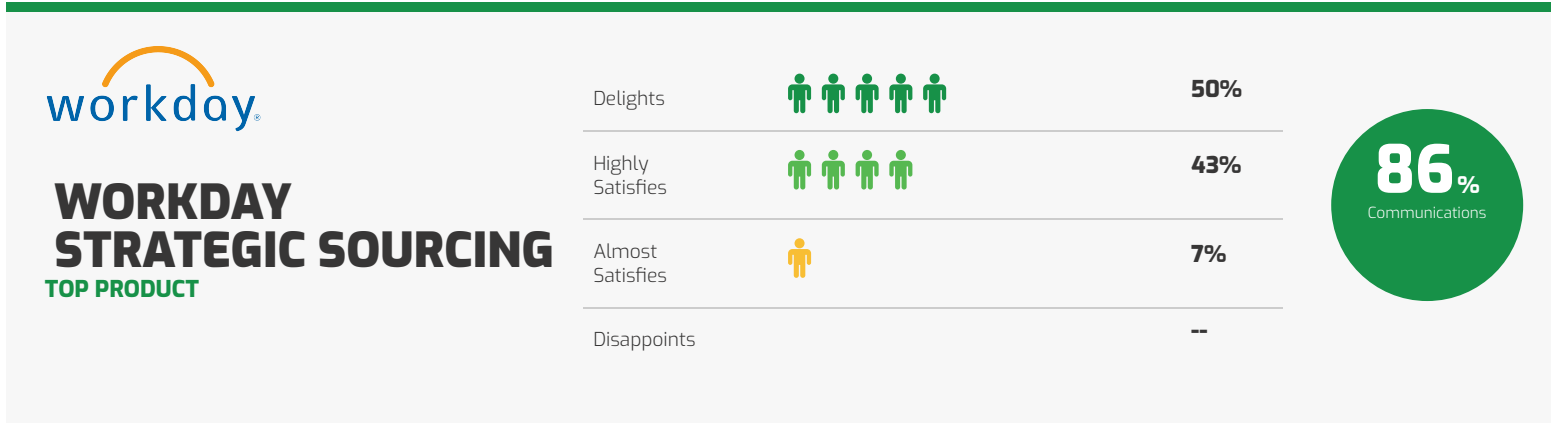
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Communications

### Mandatory Feature

Includes communication portals, secure messaging, and automated alerts.



2	SAP Ariba	10 icons (1 red, 9 green)	81%	25 REVIEWS
3	Scanmarket	10 icons (1 red, 9 green)	80%	26 REVIEWS
4	Coupa Strategic Sourcing Management	10 icons (2 red, 8 green)	76%	18 REVIEWS
5	Ivalua Strategic Sourcing	10 icons (2 red, 8 green)	75%	15 REVIEWS
6	Oracle Sourcing Cloud	10 icons (1 red, 9 green)	75%	22 REVIEWS
7	Xeeva	10 icons (2 red, 8 green)	71%	18 REVIEWS
8	GEP SMART Procurement Software	10 icons (2 red, 8 green)	69%	16 REVIEWS
9	Jaggaer Sourcing	10 icons (3 red, 7 green)	66%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>75%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	10 icons (1 red, 9 green)	82%	13 REVIEWS
--	Promena Strategic Procurement Software	10 icons (10 green)	96%	8 REVIEWS

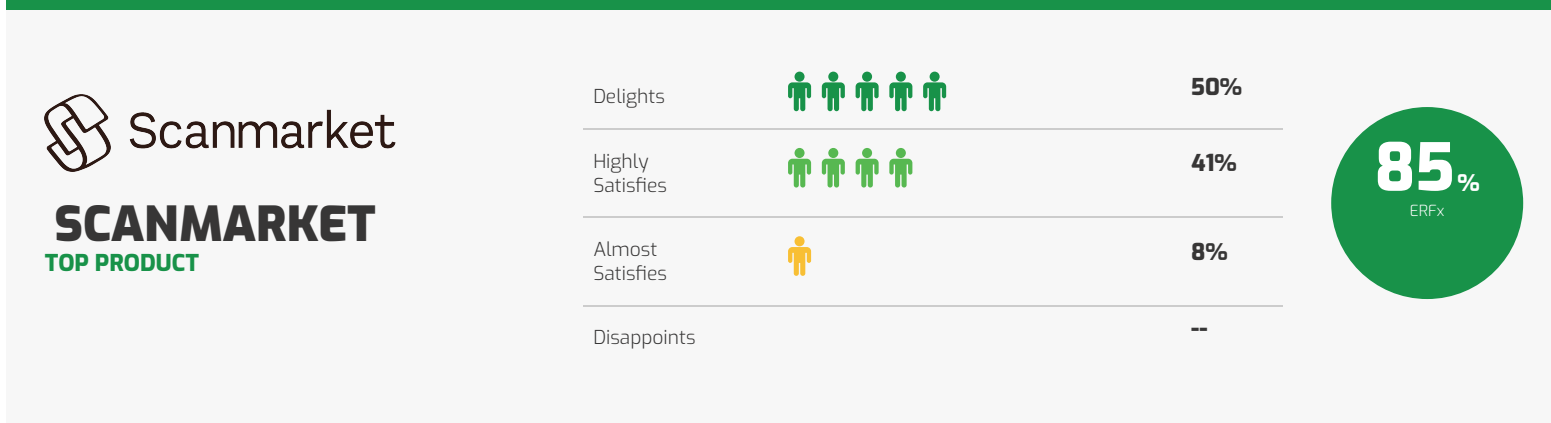
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## ERFx

### Mandatory Feature

Includes data import and export, workflow capability, templates, access control, and collaboration.



2	Workday Strategic Sourcing	10 icons (1 yellow, 9 green)	83%	15 REVIEWS
3	Jaggaer Sourcing	10 icons (1 yellow, 9 green)	81%	16 REVIEWS
4	Ivalua Strategic Sourcing	10 icons (1 yellow, 9 green)	76%	15 REVIEWS
5	SAP Ariba	10 icons (2 yellow, 8 green)	74%	25 REVIEWS
6	Oracle Sourcing Cloud	10 icons (3 yellow, 7 green)	70%	22 REVIEWS
7	Xeeva	10 icons (3 yellow, 7 green)	70%	18 REVIEWS
8	Coupa Strategic Sourcing Management	10 icons (3 yellow, 7 green)	66%	18 REVIEWS
9	GEP SMART Procurement Software	10 icons (3 yellow, 7 green)	65%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>74%</b>	

#### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	10 icons (1 yellow, 9 green)	75%	13 REVIEWS
--	Promena Strategic Procurement Software	10 icons (10 green)	90%	8 REVIEWS

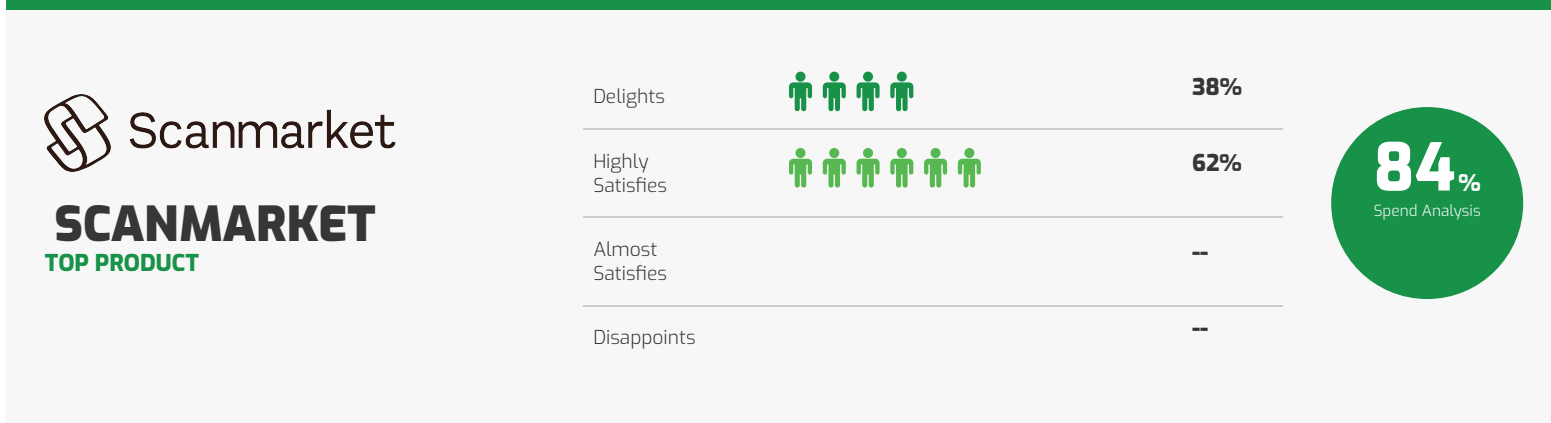
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Spend Analysis

### Mandatory Feature

Includes data visibility and quality, supplier ranking, and compliance and reporting.



2	Xeeva	10 icons	81%	18 REVIEWS
3	Workday Strategic Sourcing	9 icons	79%	15 REVIEWS
4	Jaggaer Sourcing	9 icons	79%	16 REVIEWS
5	Oracle Sourcing Cloud	9 icons	76%	22 REVIEWS
6	Coupa Strategic Sourcing Management	8 icons	75%	18 REVIEWS
7	Ivalua Strategic Sourcing	8 icons	74%	15 REVIEWS
8	SAP Ariba	8 icons	71%	25 REVIEWS
9	GEP SMART Procurement Software	7 icons	63%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>76%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	8 icons	75%	13 REVIEWS
--	Promena Strategic Procurement Software	8 icons	96%	8 REVIEWS

# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Supplier Management

### Mandatory Feature

Ability to generate, sort and categorize vendor profiles and/or including supplier collaboration, quarterly Business Review Meetings, Scorecards, KPI and SLA's.

Delights		50%
Highly Satisfies		37%
Almost Satisfies		12%
Disappoints		--

84%  
Supplier Management

2	Workday Strategic Sourcing		83%	15 REVIEWS
3	Jaggaer Sourcing		78%	16 REVIEWS
4	SAP Ariba		77%	25 REVIEWS
5	Scanmarket		76%	26 REVIEWS
6	Xeeva		73%	18 REVIEWS
7	Ivalua Strategic Sourcing		71%	15 REVIEWS
8	Coupa Strategic Sourcing Management		69%	18 REVIEWS
9	GEP SMART Procurement Software		69%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>76%</b>	

#### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal		79%	13 REVIEWS
--	Promena Strategic Procurement Software		96%	8 REVIEWS

# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Workflow Management

**Mandatory Feature**

Includes ability to support flexible and comprehensive workflow-based capabilities.

 <b>ORACLE SOURCING CLOUD</b> <small>TOP PRODUCT</small>		Delights <b>43%</b>	
		Highly Satisfies <b>47%</b>	
		Almost Satisfies <b>10%</b>	
		Disappoints <b>--</b>	
<b>2</b>	<b>SAP Ariba</b>		<b>82%</b> <small>25 REVIEWS</small>
<b>3</b>	<b>Jaggaer Sourcing</b>		<b>80%</b> <small>16 REVIEWS</small>
<b>4</b>	<b>Xeeva</b>		<b>78%</b> <small>18 REVIEWS</small>
<b>5</b>	<b>Coupa Strategic Sourcing Management</b>		<b>78%</b> <small>18 REVIEWS</small>
<b>6</b>	<b>Ivalua Strategic Sourcing</b>		<b>77%</b> <small>15 REVIEWS</small>
<b>7</b>	<b>Scanmarket</b>		<b>76%</b> <small>26 REVIEWS</small>
<b>8</b>	<b>Workday Strategic Sourcing</b>		<b>75%</b> <small>15 REVIEWS</small>
<b>9</b>	<b>GEP SMART Procurement Software</b>		<b>71%</b> <small>16 REVIEWS</small>
		<b>CATEGORY AVERAGE</b>	<b>78%</b>

PRODUCTS WITH INSUFFICIENT DATA

<b>--</b>	<b>Vortal</b>		<b>81%</b> <small>13 REVIEWS</small>
<b>--</b>	<b>Promena Strategic Procurement Software</b>		<b>88%</b> <small>8 REVIEWS</small>


# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.



## Auction Management

Standard Feature

Includes bid management, bidder management and buyer notifications.







**SCANMARKET**  
TOP PRODUCT

Delights		68%
Highly Satisfies		32%
Almost Satisfies		--
Disappoints		--

92%  
Auction Management

2	 Oracle Sourcing Cloud		83%	22 REVIEWS
3	 Workday Strategic Sourcing		80%	15 REVIEWS
4	 SAP Ariba		77%	25 REVIEWS
5	 Ivalua Strategic Sourcing		75%	15 REVIEWS
6	 Jaggaer Sourcing		75%	16 REVIEWS
7	 GEP SMART Procurement Software		75%	16 REVIEWS
8	 Xeeva		70%	18 REVIEWS
9	 Coupa Strategic Sourcing Management		69%	18 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>77%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	 Vortal		84%	13 REVIEWS
--	 Promena Strategic Procurement Software		93%	8 REVIEWS

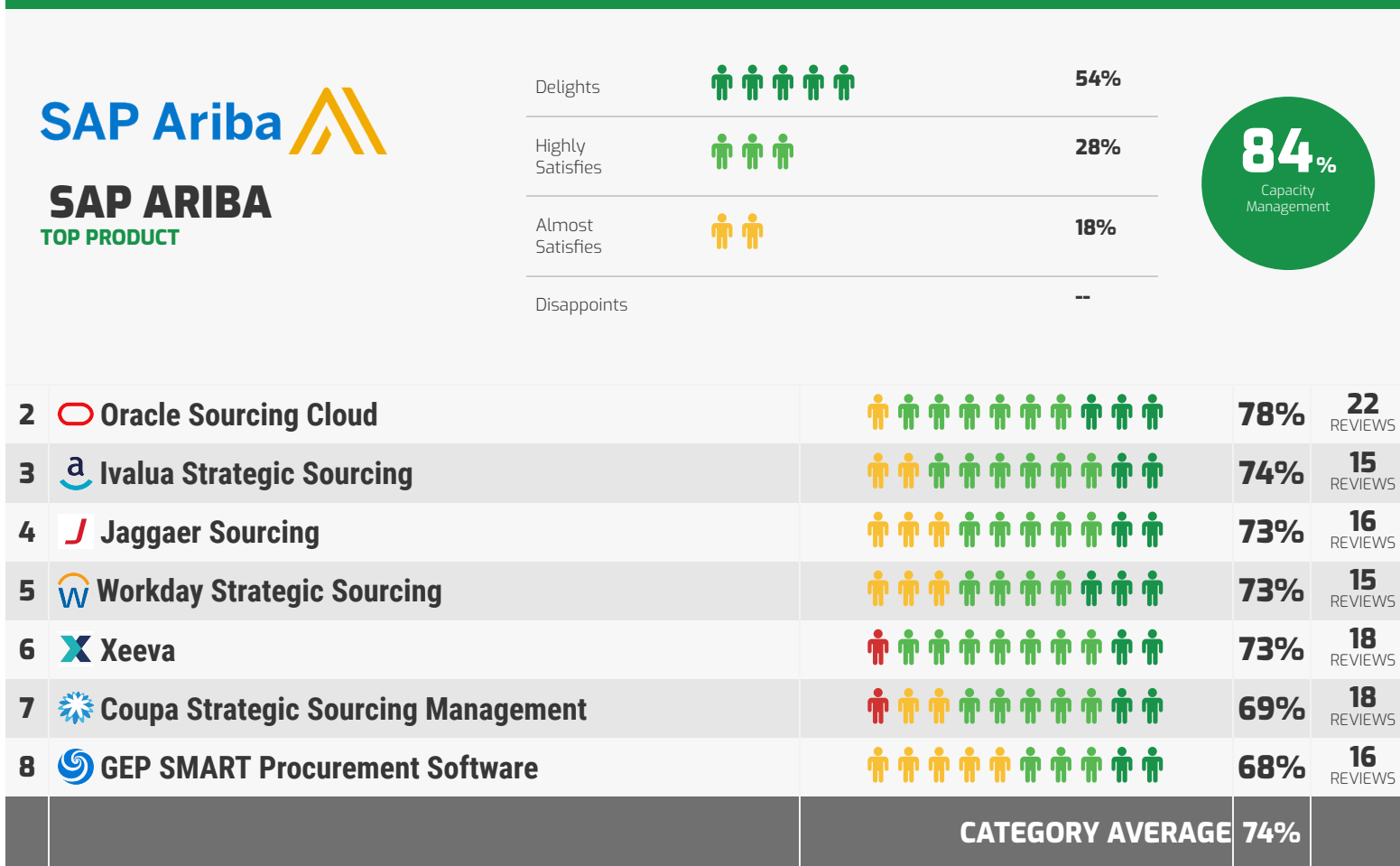
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Capacity Management

Standard Feature

Monitor system utilization and provide alerts when pre-defined thresholds are reached.





# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Catalog Management

Standard Feature

Includes customizable shipping and payment options, product pricing, advanced catalog search, and navigation.

		Delights  36%	
		Highly Satisfies  58%	
		Almost Satisfies  5%	
		Disappoints --	
2	SAP Ariba		82% 25 REVIEWS
3	Jaggaer Sourcing		78% 16 REVIEWS
4	Workday Strategic Sourcing		77% 15 REVIEWS
5	Coupa Strategic Sourcing Management		76% 18 REVIEWS
6	Xeeva		76% 18 REVIEWS
7	Ivalua Strategic Sourcing		73% 15 REVIEWS
8	GEP SMART Procurement Software		67% 16 REVIEWS
		<b>CATEGORY AVERAGE</b>	<b>77%</b>

### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal		80% 13 REVIEWS
--	Promena Strategic Procurement Software		96% 8 REVIEWS


# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.




## Contract Management

Standard Feature

















Includes contract creation, approval process, compliance management, and contract database.



**SAP ARIBA**  
TOP PRODUCT

Delights		36%
Highly Satisfies		57%
Almost Satisfies		7%
Disappoints		--

82%  
Contract Management

2	 Scanmarket		81%	26 REVIEWS
3	 Oracle Sourcing Cloud		79%	22 REVIEWS
4	 Coupa Strategic Sourcing Management		78%	18 REVIEWS
5	 Workday Strategic Sourcing		73%	15 REVIEWS
6	 GEP SMART Procurement Software		72%	16 REVIEWS
7	 Ivalua Strategic Sourcing		71%	15 REVIEWS
8	 Xeeva		70%	18 REVIEWS
9	 Jaggaer Sourcing		68%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>75%</b>	

PRODUCTS WITH INSUFFICIENT DATA

--	 Vortal		79%	13 REVIEWS
----	---	--	-----	---------------

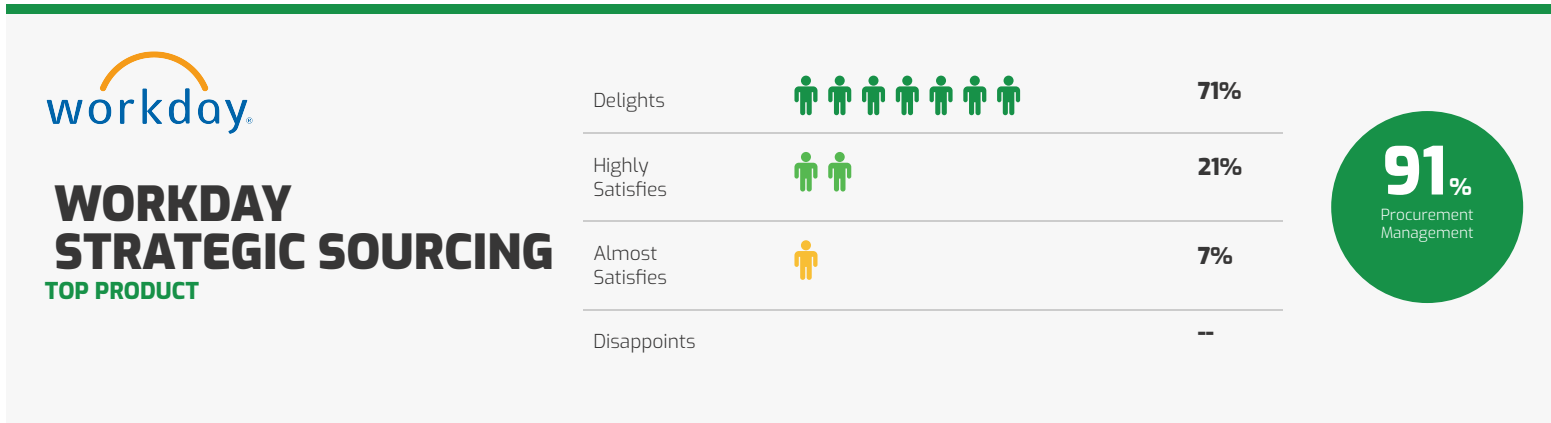
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Procurement Management

Standard Feature

Includes purchasing and procurement management, as well as supplier management and optimization.



2	Coupa Strategic Sourcing Management	10 icons (1 red, 9 green)	87%	18 REVIEWS
3	Scanmarket	10 icons (1 orange, 9 green)	83%	26 REVIEWS
4	Oracle Sourcing Cloud	10 icons (1 orange, 9 green)	83%	22 REVIEWS
5	Xeeva	10 icons (1 orange, 9 green)	82%	18 REVIEWS
6	SAP Ariba	10 icons (1 orange, 9 green)	78%	25 REVIEWS
7	Jaggaer Sourcing	10 icons (2 orange, 8 green)	75%	16 REVIEWS
8	Ivalua Strategic Sourcing	10 icons (3 orange, 7 green)	73%	15 REVIEWS
9	GEP SMART Procurement Software	10 icons (4 orange, 6 green)	66%	16 REVIEWS
<b>CATEGORY AVERAGE</b>			<b>80%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	10 icons (2 orange, 8 green)	80%	13 REVIEWS
--	Promena Strategic Procurement Software	10 icons (0 orange, 10 green)	100%	8 REVIEWS

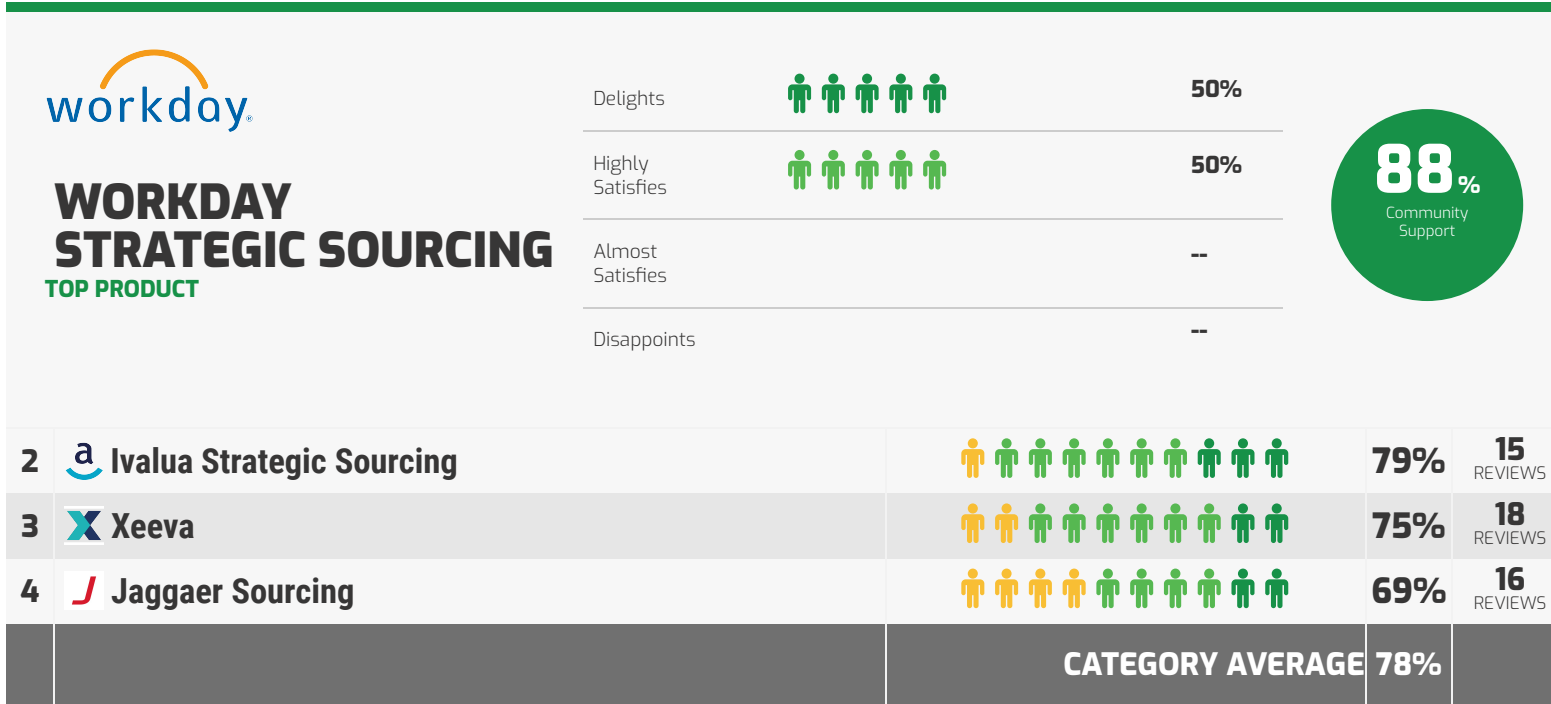
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Community Support

### Differentiating Feature

Highly personal support service to both buyer and supplier communities, ensuring proposal uptake and supplier help.



### PRODUCTS WITH INSUFFICIENT DATA

--	Vortal	85%	13 REVIEWS
--	Promena Strategic Procurement Software	96%	8 REVIEWS

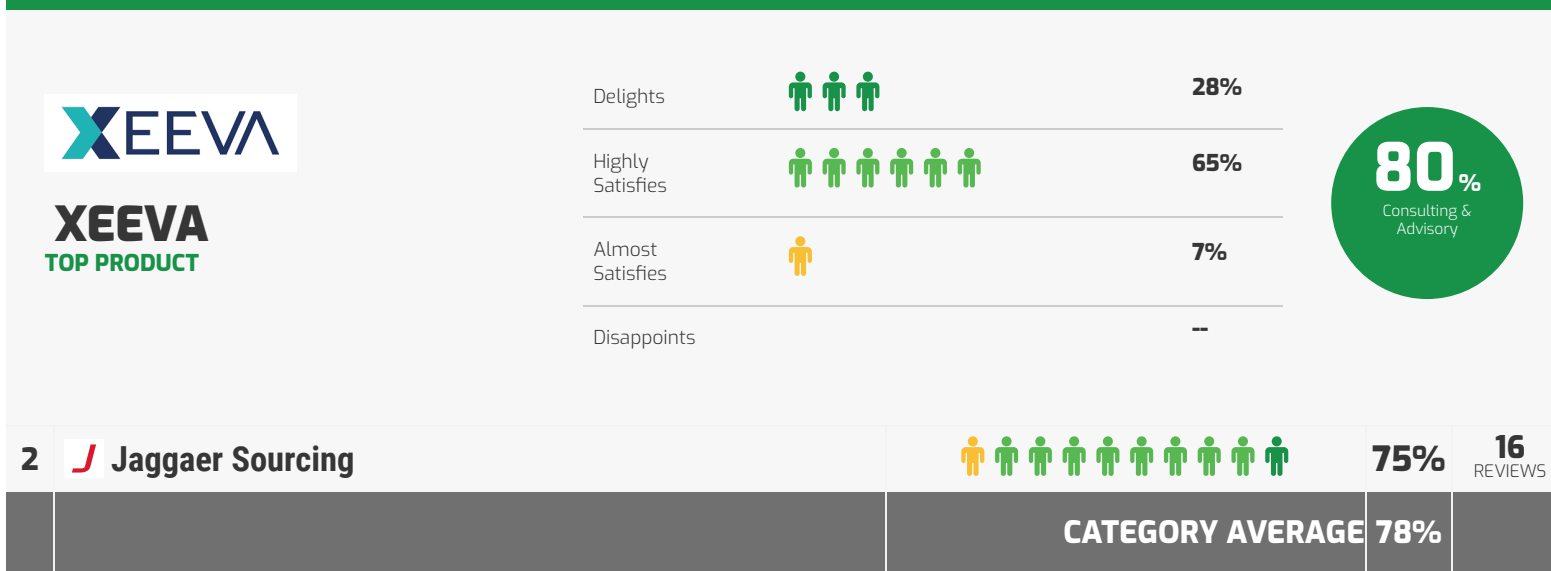
# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Consulting & Advisory

### Differentiating Feature

Consult and advise on procurement support, managed services, group purchasing organization (GPO) and strategic sourcing initiatives such as measurable savings.



### PRODUCTS WITH INSUFFICIENT DATA

--	Promena Strategic Procurement Software		97%	8 REVIEWS
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# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## eAuction Functionality

### Differentiating Feature

The ability to provide forward, reverse, Japanese, Dutch, and English step auctions.

 <p><b>SCANMARKET</b> TOP PRODUCT</p>	Delights		64%	
	Highly Satisfies		36%	
	Almost Satisfies	--	--	
	Disappoints	--	--	
	<b>2</b>  Jaggaer Sourcing			
<b>3</b>  Ivalua Strategic Sourcing			 <b>77%</b> <b>15</b> REVIEWS	
<b>4</b>  Xeeva			 <b>73%</b> <b>18</b> REVIEWS	
<b>CATEGORY AVERAGE</b>			<b>80%</b>	

### PRODUCTS WITH INSUFFICIENT DATA

<b>--</b>  Promena Strategic Procurement Software	 <b>100%</b> <b>8</b> REVIEWS
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# Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

## Market Assessment

### Differentiating Feature

Includes market size, trends, growth rate, and portability.

 <b>WORKDAY STRATEGIC SOURCING</b> TOP PRODUCT		Delights  100%	
		Highly Satisfies --	
		Almost Satisfies --	
		Disappoints --	
2	 Oracle Sourcing Cloud	 79%	22 REVIEWS
3	 SAP Ariba	 79%	25 REVIEWS
4	 Ivalua Strategic Sourcing	 73%	15 REVIEWS
5	 Jaggaer Sourcing	 69%	16 REVIEWS
6	 Xeeva	 68%	18 REVIEWS
7	 Coupa Strategic Sourcing Management	 66%	18 REVIEWS
8	 GEP SMART Procurement Software	 61%	16 REVIEWS
		<b>CATEGORY AVERAGE</b> 74%	

### PRODUCTS WITH INSUFFICIENT DATA

--	 Vortal	 80%	13 REVIEWS
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