

## 3+ years payback for leading public shared services provider

One of the UK's largest public sector shared service operations, delivering a full range of business support services across Cambridgeshire, Northamptonshire, and Milton Keynes.

### INFO

**INDUSTRY:** Public Sector, Shared Services  
**SIZE:** Three UK counties  
**LOCATION:** Cambridge, UK  
**PRODUCT:** Unit4 Enterprise Resource Planning (ERP)

## The Challenge

Combine the ERP functionalities and data of its constituent public sector partners into a single platform. Closing the books and reporting performance were time-consuming activities that also required a large amount of third-party support due to the software's modifications.



## How did Unit4 help?

- Adaptive, intuitive ERP platform provides complete, shared control over public sector finances
- Single, configurable ERP "gold build" design shared by each partner organization. Each LGSS client operates individually with Unit4
- instance maintained centrally
- Ease of use accelerated adoption rate across its user community
- Individual Unit4 implementations easily scale to match each partner's growth plans



## Achievements

### Eliminated costs

By transitioning to a single implementation of Unit4, LGSS eliminated the cost of operating three separate legacy Oracle and SAP ERP systems

### Increased productivity

Employees complete work faster and with fewer errors. LGSS has expanded its public service offerings without adding staff

### Culture change

Improved visibility across partners and "one-to-many" software updates has allowed LGSS to expand its partner network and service offerings

**"LGSS deployed Unit4 to replace its legacy Oracle and SAP ERP systems. We have realized time savings and consolidated our service delivery model into three central locations for improved efficiency and visibility."**

Mark Ashton, Managing Director

## Impacts

**21%**

21% return on investment



Complete payback in 3+ years



Democratized financial reporting and delegated budget responsibility

For more information, go to: [www.unit4.com](http://www.unit4.com)

Copyright © Unit4 N.V. All rights reserved. The information contained in this document is intended for general information only, as it is a summary and subject to change. Any names or trademarks of third parties mentioned are either registered or unregistered trademarks of their respective owners. CT200717INT