

Cost savings and improved operations on the cloud

City of Port Coquitlam is a growing municipality in the greater Vancouver area and has become known for its high citizen engagement, partly due to its use of innovative technology.

INFO

INDUSTRY: Public Sector
 SIZE: 60,000 citizens
 LOCATION: Canada
 PRODUCT: Unit4 Enterprise Resource Planning (ERP) - Cloud

The Challenge

The city's IT resources were being diverted from core functions to infrastructure maintenance and data security. They faced high costs of maintaining private data storage infrastructure and it was challenging to staff Unit4 ERP experts to optimize the system.



How did Unit4 help?

- Provides the specialists to run the software, maintain all the technical operations, and conduct the upgrades.
- Systems and support is available 24x7.
- The system easily integrates other software, including other cloud solutions.
- Unit4 ERP is intuitive and has greatly improved insight into financial operations.
- Provides trust and comfort on the Microsoft platform.



Achievements

Resource savings

Fewer specialized in-house IT resources for managing both the infrastructure and Unit4 ERP itself. Saves staff recruitment, training and retention costs. Improves overall IT service in other areas.

Worry-free security and compliance

Cloud backup security and data accessibility are vastly improved. Plus, guaranteed compliance with data security laws.

Continuous innovation

Always being on the latest version of Unit4 ERP means instant advantage of new functionality. New features are introduced organically and on a regular schedule.

Having Unit4 ERP “...on the cloud has been a very positive change for the City. We have reduced our costs, improved our security and greatly increased our insight and understanding of the financial operations and costs.”

Robin Wishart, Director of Corporate Support

Impacts

7%

Resource savings in staff and maintenance of software and infrastructure while increasing fault tolerance and reliability.



Improved data security and compliance.



Better overall IT service for the organization through outsourcing specialized skills via the cloud.