

Austerity hits, but citizen service remains high

Stroud District Council is the local authority for Stroud District, located in Central Gloucestershire in the South West of England. Its mission is to make Stroud district a better place to live, work and visit for everyone.

INFO

INDUSTRY: Public Sector
SIZE: 113,000 citizens
LOCATION: UK
PRODUCT: Unit4 Enterprise Resource Planning (ERP)

Achievements

Business Continuity

All processes continue regardless of where people work, and disruptive system issues are a thing of the past. They can focus on running the business.

Reallocation of time

Speedier processes means work gets done faster. Freedom from administering the system enables staff to take on broader responsibilities. Doing more with less.

Budgeting a breeze

All financial data is in one system. Easy for managers to see what they need to see, when they need to see it.

The Challenge

With austerity bearing down, Stroud District Council faced a harsh reduction of resources and the need to continue to deliver high quality services to citizens. It needed to speed up and streamline financial processes.

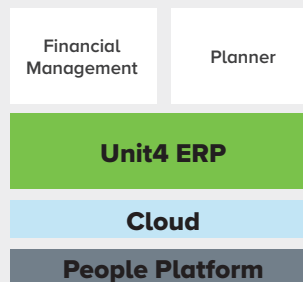


“Because of austerity we have had to cut resources, but Unit4 has helped us maintain the quality of services we provide to the district. And it’s only been a year; there’s a lot more we will do with it over time.”

Samira Surty, Finance

How did Unit4 help?

- Cloud – fully-managed, highly secure, and always on the latest version of the solution
- Mobile for anytime, anywhere access
- One integrated solution for all financial data
- Planner for budgeting



Impacts

40%

Reduction in system administration by going cloud



Significant increase in staff productivity through the streamlined processes and optimized system

40%

Increase in employee satisfaction. Even more to come

For more information, go to: www.unit4.com

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