

UNIT4

In Business for You

Success Catalog

Advisory and Execution Services

June 2024



Service Offerings

Each packaged service in this catalog has a detailed Service Description that is provided to you from your Unit4 Account Manager or Customer Success Manager (CSM)

Success Product	Description
<u>Standardisation Advisory Services</u>	This service helps you to remove customised aspects of your Unit4 Solution and adopt standard product capabilities to improve efficiency and reduce overheads.
<u>Value Advisory Services</u>	This service helps you to identify opportunities to accelerate your return on investment and provides insight into industry best practices to give you a competitive edge.
<u>Advisory Execution Service</u>	This service provides you with Unit4 resource to execute the recommendations made in the Value and Standardisation Advisory Services.

Notice/Disclaimer

Each packaged service (Service) set out in this catalogue has a detailed Service Description that is provided to you in advance of purchasing the Service, which sets out what Unit4 will deliver, what is expected of you and any assumptions or pre-requisites made in relation to the Service. You will be deemed to have accepted the terms of the Service at the point Unit4 commences delivery. These Services are pre-defined and cannot be adjusted. Unit4 shall not be obliged to deliver anything outside the defined scope or deliverables of the particular Service. In the event (i) Customer requires additional services beyond the defined scope, or (ii) services are required as a result of Customer's failure to fulfil its obligations, or (iii) the assumptions are incorrect or pre-requisites not fulfilled, Unit4 reserves the right to charge at its Prevailing Rates for any additional Services rendered.