

UNIT4

In Business for You

Success Catalog

Integrations

October 2024



Service Offerings

Success Product	Description
<u>Integration Assessment Service</u>	Review your existing integrations and provide our best practices on enhancing and improving them
<u>Integration Health Check Service</u>	In-depth review of your existing integrations alongside your business processes to identify additional opportunities.
<u>Integrations – Unit4 IDS Service</u>	Support you in the implementation of U4IDS to enable unified access and identity management across applications within the Unit4 ecosystem.
<u>Basic Extension Kit Overview Training</u>	We will share with you with an introduction to Extension Kit, its uses and capabilities and also provide an understanding of our best practices that should be incorporated when developing your own Extension Kit flows.
<u>Advanced Extension Kit Training</u>	Aimed at developers, this in-depth training programme will equip you with the skills required to develop your own integrations using Extension Kit.
<u>Extension Kit annual review</u>	A comprehensive review and optimisation of your Extension Kit solutions, ensuring peak performance, seamless updates, and continuous alignment with your evolving business needs.
<u>Integration support package</u>	Integration support and advice aimed at customers who are developing their own integrations to connect Unit4 ERP to external applications.

Notice/Disclaimer

Each packaged service (Service) set out in this catalogue has a detailed Service Description that is provided to you in advance of purchasing the Service, which sets out what Unit4 will deliver, what is expected of you and any assumptions or pre-requisites made in relation to the Service. You will be deemed to have accepted the terms of the Service at the point Unit4 commences delivery. These Services are pre-defined and cannot be adjusted. Unit4 shall not be obliged to deliver anything outside the defined scope or deliverables of the particular Service. In the event (i) Customer requires additional services beyond the defined scope, or (ii) services are required as a result of Customer's failure to fulfil its obligations, or (iii) the assumptions are incorrect or pre-requisites not fulfilled, Unit4 reserves the right to charge at its Prevailing Rates for any additional Services rendered.