Three pillars of resilience





The 3 pillars of organizational resilience

The need to adapt and move quickly to overcome challenges continues to mount. While the economic and political factors may change, organizations need to become resilient to stay competitive and in business.

And to do that businesses need to invest in people, processes, and technology.

People



Being resilient is crucial for employee morale and, ultimately, business success¹

The workforce is changing, giving employers even more to consider in recruiting and retaining talent.



3.2M

people are available in the US labor force²



Job postings in the US now advertise hybrid and/or remote work arrangements²



US unemployment rate – lowest since 1969³



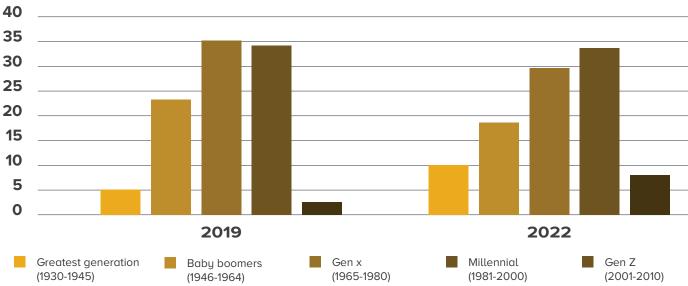
Difference in percentage of workforce now working outside a traditional officebased environment either on a regular or full-time basis, comparing 2020 with 2022²

Baby Boomers, Gen X, and Millennials are exiting the workforce4... but the Greatest Generation have made a surprise comeback. Additional support, flexibility, and incentivization will be essential to keep workers of all generations.



Workforce makeup by generation





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Processes



Disharmonized processes

Increased operating complexity drives hidden costs: although your legacy systems might seem cheap on paper, they create a host of costs related to lost time, poor data visibility, errors in routine processes, project failure or budget overrun due to poor resource planning, and visibility.

Over one-third

of your employee's time is spent on administrative tasks⁵



of finance leaders currently feel the challenge of not having the automation tools they need to automate repetitive tasks⁶

Legacy systems are holding organizations back from realizing their full potential.

Technology



of organizations are looking at their spending and it's all around the back-office products: ERP, PSA, HCM, and Procurement⁷



financial performance by investing in technology⁸

of CFOs from mid-sized organizations plan to improve

Check out this e-book on the impact of legacy

Ready to learn more?

systems on your people and processes

Read now

³ Trading Economics – February 2023Eurostat

¹ Forbes: Why Enterprise Risk Management Is Key To Organizational Resilience ² Lightcast: The Demographic Drought: Bridging the Gap in Our Labor Force

⁴ Sapient Insights Group Annual HR Systems Survey White Paper 25th Edition ⁵ Unit4's Global Productivity Study ⁶ Microsoft: 2023 Future of Finance Trends Report

 $^{\rm 7}$ Mickey North-Rizza, IDC, Inspiration 4U podcast NYC - Business resilience and the true cost of doing nothing ⁸ FTI Consulting: 2023 Global CFO Survey Regional Highlights





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