Canalta

Hotelier saves an estimated $750,000 annually following integration of Hotel Management module with Unit4 ERP

Family-owned Canalta Hotels employs more than 3,000 people across Alberta, Saskatchewan, and Manitoba, Canada. What began as one motor inn has grown into a wide network comprising more than 40 properties across western Canada.

The Challenge

Under five different brands, hotels have different mandated property management systems (PMS). Data was not consistently integrated with the rest of the back end, requiring an extra 90 minutes a day spent on data entry. Across more than 40 properties, that added up to 25,000 hours wasted, or roughly $750,000 annually.

How did Unit4 help?

- Integration of ServeVita Hotel Management module with existing Unit4 ERP creates a single, connected view of finance, billing, and other critical data across the hotel network.
- With Unit4 ERP as its cornerstone, data from the PMS is fully integrated, enabling complete financial data processing.
- Enriched, intelligent data brings to light previously hidden insights.

Achievements

| INFO | Estimated $750,000 savings
| Finance as a business partner | Productivity
| Elimination of 25,000 hours of manual data entry, equivalent to approximately $750,000 savings annually | Reduction in direct bill processing time from up to three people, eight hours a day, to one person, two hours a day

Impact

- Management time equivalent to an estimated $750,000 saved annually
- Month-end close reduced from three weeks to two hours
- Customer billing completed by one person instead of up to three

“There are a lot of ERP vendors in the market, but they can’t compete with the agility and customization that Unit4 offers. The platform is top-notch.”

Rod Tomlinson, Director of Information Systems, Canalta

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