

Gemeente Delft



Gemeente Delft empowers its finance team to focus on strategic initiatives through Unit4 ERPx

This Dutch local government authority is using the Unit4 ERPx platform – developed for the Dutch public sector – to reimagine how services are financed and delivered. This single, simple platform helps the authority better manage budgets and spending, while cutting through complexity, and creating a change-ready organization.

Industry

Local Government

Location

Delft, The Netherlands

Size

1,100 staff supporting
>100,000 citizens

Product

Unit4 ERPx

Achievements

Single source of truth

Unified data environment simplifies operations and reduces costs. No longer reliant on external BI tools.

Timely, trusted data

Near real-time data and personalized dashboards have increased accessibility and trust in data.

Intuitive user experience

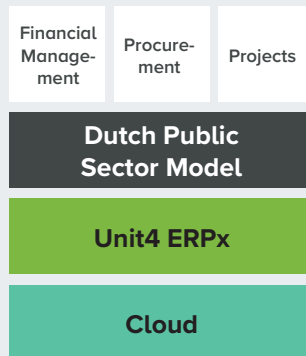
System is visually appealing and intuitive. Users especially appreciate the integrated dashboards and workspaces.

The challenge

Gemeente Delft relied on a legacy, on-premises Capgemini/JD Edwards finance platform. Siloed complexity led to a lack of visibility and control: from purchase to pay and from sales to cash. Manual intervention was frequent, and the fragmented data was not consistently trusted for decision-making.

How did Unit4 help?

- Dutch Public Sector Unit4 ERPx Model pre-built for simplicity and speed
- Modern, flexible SaaS platform is secure, adaptive, and agile
- Effectively manages purchase-to-pay process with a single source of truth
- Model provides standardized workflows, while providing the opportunity to easily adapt to change
- Respond faster to changing priorities by making proactive adjustments based on facts



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Unit4 ERPx is built for the future of public service delivery. It's packed with pre-built AI-powered functionality to help Gemeente Delft work more efficiently and act on insights.

Jurriën Westhoek, Head of Finance, Gemeente Delft

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Key metrics

10%

Strategic shift

10% of finance staff redeployed to strategic tasks



Hours to minutes

Accelerated accurate, timely, and collaborative reporting



Procure-to-Pay

End-to-end process is fast, accurate, and rewarding

For more information on our Customer Stories, go to unit4.com

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